

THE MICHIGAN LIFELINE AND LINK-UP AMERICA PROGRAM
 (Managed by Lifeline Administration Service)
 1-866-321-2323
 Universal Service Discounts for Low Income Consumers

WHAT IS LIFELINE?

- The Lifeline Telephone Assistance Program attempts to make telephone service more affordable for low-income households throughout Michigan.
- Lifeline Service is a residential basic local exchange service offering available only to qualifying low-income consumers for which the consumers pay reduced charges.

BENEFITS

- There are three primary benefits available to qualifying consumers:
 - Reduced Charges-There is a monthly discount in local telephone service charges. In most cases, the discount is \$11.25 per month. For customers aged 65 or older, the discount is \$12.35 per month.
 - Option to Elect Toll Blocking in Lieu of a Service Deposit- This is an option to block out-going long distance service, free of charge. If the qualifying low-income consumer voluntarily elects toll blocking, the telephone company will not collect a service deposit in order to initiate Lifeline Service.
 - Reduction in Local Telephone Line Installation Service Charges-Pursuant to the Link-Up America Program, a qualifying customer receives a 50% reduction up to \$30 on local telephone line installation service charges. There is also an interest free deferred payment schedule for up to one year for connection charges up to \$200.

ELIGIBILITY

- Lifeline Service is available to certain low-income consumers whose household income does not exceed 150% of federal poverty standards.
- The maximum income amount varies depending on the number of people in the household.

2007 INCOME GUIDELINES

# of Household Members	Gross Monthly Income	Gross Annual Income*
1	\$1,276	\$15,315
2	\$1,711	\$20,535
3	\$2,146	\$25,755
4	\$2,581	\$30,975
5	\$3,016	\$36,195
6	\$3,451	\$41,415
7	\$3,886	\$46,635
8	\$4,321	\$51,855

*Add \$5,220 for each additional household member.

For more information, please call 1-866-321-2323.

Lifeline Administration Service processes applications on behalf of the following telephone companies.

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|---------------------------------------|--|-----------------------------------|
| Ace Telephone Company of Michigan | Chippewa County Telephone Company | Peninsula Telephone Company |
| Allendale Telephone Company | Climax Telephone Company | Pigeon Telephone Company |
| Baraga Telephone Company | Communications Corporation of Michigan | Sand Creek Telephone Company |
| Barry County Telephone Company | Deerfield Farmers Telephone Company | Shiawassee Telephone Company |
| Blanchard Telephone Association, Inc. | Drenthe Telephone Company | Springport Telephone Company |
| Bloomington Telephone Company | Frontier Communications of Michigan | Thumb Cellular |
| Carr Telephone Company | Hiawatha Telephone Company | Upper Peninsula Telephone Company |
| CenturyTel of Michigan | Island Telephone Company | Waldron Telephone Company |
| CenturyTel of Midwest Michigan, Inc. | Kaleva Telephone Company | Westphalia Telephone Company |
| CenturyTel of Northern Michigan, Inc. | Lennon Telephone Company | Winn Telephone Company |
| CenturyTel of Upper Michigan, Inc. | Midway Telephone Company | Wolverine Telephone Company |
| Chapin Telephone Company | Ogden Telephone Company | |
| Chatham Telephone Company | Ontonagon County Telephone Company | |

- We do not process applications for AT&T or Verizon.
- To contact AT&T, please call 1-800-621-8650.
- To contact Verizon, please call 1-800-483-4000.